

Franklin County Children Services (FCCS) is a public agency mandated by federal and state law to protect children and strengthen families. The agency is committed to making sure that every child has a safe and stable home. Children Services' caseworkers and support staff work to build stable and supportive living settings for youth, strengthen family life and assist parents in meeting their responsibilities to their children.

FCCS helps children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate their problems including:

- In-home counseling and community social and mental health services
- Placement of children in temporary foster homes
- Emancipation and volunteer services
- Day treatment
- Other supportive services that enable the parents or caregivers to maintain or resume their role in raising their children

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Our Vision

Safety, permanency and well-being for every child

Our Guiding Principles

- We are child welfare professionals
- We value every child
- We honor families
- We value partnerships

24-Hour Child Abuse Hotline: (614) 229-7000

General Information: (614) 229-7100

Communications: (614) 275-2523

Volunteers and Mentors: (614) 275-2690

Kinship: (614) 341-6161









STATISTICSPrevalence of Child Abuse in Franklin County



Totals	2015	2016
Total Number of Children Served	32,659	32,941
Total Number of Children Served in Placement	3,853	4,103
Total Referrals Received	31,729	31,639
(By type of referral)		
Child Abuse and Neglect	77.6%	80.3%
Dependency	3.8%	3.8%
Family in Need of Services	10.2%	9.9%
Information and Referral	8.5%	6.1%
Total Screened In Referrals	13,697	13,500
(By type of referral)		
Child Abuse and Neglect	83.3%	83.9%
Dependency	3.7%	3.7%
Family in Need of Services	13%	12.5%
Child Abuse and Neglect Investigations Conducted		
Total Abuse Investigations	8,333	8,060
Physical Abuse	6,657	6,474
Sexual Abuse	1,398	1,330
Emotional Abuse	278	256
Substantiated	10.1%	9.7%
Indicated	5.7%	5.5%
Unsubstantiated	26.9%	27.0%
Differential Response	57.2%	57.7%
Total Neglect Investigations	4,070	3,860
Substantiated	10.9%	11.9%
Indicated	2.4%	3.0%
Unsubstantiated	17.8%	19.6%
Differential Response	69%	65%
Total Number of Dependency Reports Investigated	507	493

Data sourced from the Ohio Department of Job and Family Services (ODJFS) State Automated Child Welfare Information System (SACWIS).